KICKSTARTER 2025 Report to the Colorado State Legislature Pursuant to 23-3.1-306.5, "College Kickstarter Account Program"

Prepared and submitted by CollegeInvest, a division of Colorado Department of Higher Education (CDHE)

1600 Broadway, Suite 2300, Denver, CO 80202 For more information contact: <u>general@collegeinvest.org</u>

Introduction

CollegeInvest is a self-supporting State Enterprise Fund within the Colorado Department of Higher Education (CDHE). It has a 9-member Governor-appointed advisory Board of Directors, approved by the Senate. CollegeInvest does not receive any taxpayer funding and is not part of the Long Bill.

First Step by CollegeInvest

Having a college savings account increases a child's expectation of pursuing higher education. Among children aged twelve to eighteen, those who have a college savings account are twice as likely to go to college as those who do not have an account because these accounts promote the importance of higher education. Knowing this, the Colorado legislature passed a bill that created the Kickstarter program, giving every child born or adopted in Colorado on or after January 1, 2020, a \$100 contribution to be deposited into their CollegeInvest 529 college savings account. (Nevada was already using the name College Kickstart so we branded our program as First Step by CollegeInvest.) The legislation also provides an annual inflation/interest increase and we are now awarding \$118 to families who claim an award in 2025. This will increase again next year and annually through the 20-year term of the legislation.

Legislative Changes for 2025

The Colorado legislature passed a new bill (<u>SB24-226</u>) that made a few modifications to the First Step program. The most significant to Colorado families are:

- 1. Eligibility extends from the child's 5th birthday to the child's 8th birthday for all children born or adopted in Colorado on January 1, 2020, or after.
- 2. Currently, only a parent or guardian can claim the initial award. Starting January 1, 2025, <u>anyone</u> with the child's birth certificate or adoption certificate number may claim the award. For example, this will allow another family member or friend of the family to claim the award in the child's name. However, <u>only one award</u> may be claimed per birth/adoption certificate number.

Target Audience

Currently, 91% of all eligible children are over 1 year of age and 86% are over 6 months old. The average age of our target market will continue to increase now that parents have 3 more years to claim the award. This expands our audience to toddlers and elementary school children vs. newborns.

The marketing and outreach efforts for our new First Step accounts will also have a strong emphasis on under-represented audiences. Closing the attainment gap is critical. Hispanics are the largest growing demographic in the state, making up 22% of the overall population, but they account for over 30% of the K-12 system. Currently, only 30% of Hispanics hold post-secondary credentials across Colorado, compared to Caucasians at 63%. The Hispanic population will be incredibly important to our economy at a time when our economy requires more college educated adults. The Hispanic population in 2010 made up only 19 percent of working age residents but by 2040 it will almost double.

From the beginning of the program, CollegeInvest has provided bilingual materials to promote enrollment. Our website features a Spanish language option for First Step. We have numerous printed pieces, including basic instructions for opening a CollegeInvest account and then claiming the initial award. CollegeInvest also has two full-time bilingual speakers in Operations and Outreach roles.

Also, one of the four CollegeInvest account plans available to consumers is Smart Choice by FirstBank. This FDIC-insured plan has no minimum deposit, accepts cash deposits and has 100 locations throughout the state with Spanish-speaking tellers.

Since grandparents will be able to claim the award for a grandchild starting on January 1, 2025, we will incorporate this messaging into our existing marketing and outreach efforts. Grandparents are a key target audience of CollegeInvest and we've been successful at reaching them for 20+ years.

The program is working!

Since it launched in 2020, the First Step program has seen a significant increase in applications by Colorado families as awareness grows. The number of awards has increased dramatically year-over-year, most notably when we are running our paid media campaign from October through December. As of January 13, we are up to 18,149 families. In the first year of the program (2020), we had 919 families claim their award. We finished the year with 6,162 families claiming their award during the 2024 calendar year. This is a 30% increase over 2023 (which was a record high of 4,737 families).

We monitor our participation rates on a weekly basis. It appears that parents are more likely to apply when their child is 6 months or older, once they have more time to start thinking about long-term planning. Currently, 60% apply when the child is over that age. The recently passed update to the legislation acknowledges this by extending this to the child's 8th birthday, giving parents much more time to claim their award. These percentages will only increase over time. The First Step behavior tracks with our historical experience marketing CollegeInvest to families. We see the majority of new accounts opened when the child approaches pre-school age.

In 2020, there were 62,086 births and 4,054 have claimed their award which is 6.5%. In 2021, there were 63,630 births and 4,111 have claimed their award which is 6.5%. In 2022, there were 63,135 births and 4,022 have claimed their award which is 6.4%. In 2023, there were 62,217 births and 3,524 have claimed their award which is 5.7%. In 2024, there were 64,810 births and 2,409 have claimed their award which is 3.7%.

For families who claimed their award in 2020, 96% made additional contributions. For families who claimed their award in 2021, 98% made additional contributions. For families who claimed their award in 2022, 90% made additional contributions. For families who claimed their award in 2023, 92% made additional contributions. For families who claimed their award in 2023, 92% made additional contributions.

First Step appeals to Colorado families of all income levels. The majority of applications who self-report on the online application falls within the \$75,000 - \$199,000 range (56%). The average size of those families is 3.7 people per household.

The program is solvent and continues to have sufficient funding in the Master Account held in the CollegeInvest Stable Value Plus plan as directed by statute. As of December 31, 2024 the First Step Master Account has a balance of \$30,878,309 and has earned a total of \$1,560,034 in interest. 2024 awards were \$732,780.

First Step awards have been claimed in 39 out of 64 counties. However, 14 of the unrepresented counties have fewer than 10 eligible children. We've received applications for more than 7% of all eligible children in 12 counties. The percentage claimed in represented counties ranges from a high of 17% (Gilpin) to a low of 0.05% (Otero).

Marketing and Outreach

These outreach efforts do not use state taxpayer funds, or funds in the First Step master account.

Outreach

CollegeInvest has 10 full-time staff spreading the message about First Step. This includes our Employer and Sales Team. A bilingual Community Outreach Coordinator was added as a new position to our team in September 2021. This full-time position promotes CollegeInvest's Special Programs to under-represented audiences, with an emphasis on both First Step and Matching Grant Programs. Some outreach examples include Denver Health, County health departments (Adams, Jefferson, Northwest, Pueblo, Weld), Nurse Family Partnership (NFP), Early Childhood, Head Start, The Ambassador Foundation, Division of Child Welfare, Office of Children, Youth & Families, Medical Assistance, Denver Public Library, Rose Mamas Circle, Gary Community Ventures and other community organizations. In the last quarter, with the return of the school year, we focused initial in-person outreach to Denver, Adams, Jefferson, Weld, Boulder, and Larimer County school districts, individual elementary schools, and early childhood education programs offered through the districts. We plan to expand this outreach to other counties in the future. Schools that qualify for Title I funding, or with a demographically high Latino student population, are a primary focus. Additionally, bilingual flyers are distributed digitally through school email newsletters and text communications to parents, as well as in print form in resource folders that are sent home with every child in a school on a weekly, monthly, or quarterly basis. Over the last year, First Step grassroots outreach messaging reached over 200 nonprofit organizations and 821 companies in 55 Colorado counties. See Appendix for the full grants list.

In terms of outreach, we are focusing on an array of community and social service organizations to extend the reach of the Special Programs to underrepresented groups through the dissemination of digital and print informational materials and in-person or virtual presentations whenever possible. In FY25, we will continue to work with or expand outreach efforts to organizations including: **Colorado Department of Early Childhood:** Colorado has 34 Early Childhood Councils. These Councils, established by the Colorado General Assembly in 2007, play an important role in local communities across all 64 counties in Colorado as early childhood hubs for partners, providers, caregivers, policymakers, and business leaders to coordinate, collaborate, and align resources. We make announcements to the councils on a quarterly basis updating them on the First Step and Matching Grant Programs.

Home visitation and early intervention programs: Home Instruction for Parents of Preschool Youngsters (HIPPY) and Parents as Teachers (PAT) are evidence-based home visiting programs that help parents prepare their children, from pregnancy up to kindergarten, to be successful in school and throughout life. These programs reach close to 3,700 children across 45 counties in Colorado. Sixty-three percent of children served by HIPPY are Latino, 43% of HIPPY families speak Spanish as their primary language, and 89% of these families are low-income.

Head Start Programs and Early Childhood Councils: Similar to the home visitation programs, Head Start aims to prepare pre-k children with social, physical, emotional, and cognitive skills and competencies necessary for continued school success. There are 261 head start program centers across 38 counties in Colorado. We presented at the Early Childhood Council provider meetings of Routt and Summit counties.

Title I Schools: Title I is a federal education program that supports low-income students throughout the nation. Funds are distributed to high poverty schools, as determined by the number of students who qualify for free or reduced lunch. There are close to 3,000 Title I eligible schools in Colorado. We presented at multiple lower income schools in the past quarter. One highlight, from a presentation at Mountainview Elementary School in Longmont, was seeing a Hispanic mom who had just recently received her taxpayer identification number and was very eager to open 529 accounts and take advantage of our grants. She had attended our presentation in 2023, and she made a point of returning to see us again.

Hispanic organizations and groups: Many of the organizations and schools listed above support the Hispanic population, however, we are also emphasizing outreach to community groups, agencies, and non-profits that concentrate expressly on supporting Hispanics in Colorado.

City and County libraries: We are also working to establish relationships with larger city and county library systems to supply digital and printed materials to targeted library branches that serve lower-income and underprivileged communities. Additionally, there are library events and programming centered on financial literacy, education, immigrant services, and early childhood literacy with potential opportunities for presentations. We are currently working with the Denver Library to see what type of opportunities we can provide children that qualify for the First Step Program. We are working with their community outreach group on best practices and most effective way to reach these families.

Denver Health Foundation/WeeCycle/Other Newborn tactics: While this is not our key target relative to its small portion of the overall size of the eligible market, it is a really helpful tactic to get in early with lower-income families. We recently delivered 6,000 flyers for both the Matching Grant and First Step programs to the Denver Health foundation to distribute to families with newborns. They have about 4,000 babies per year and half of them are Spanish speaking families. They have been an excellent partner since the inception of the First Step Program. We sent out First Step flyers to Pediatric Partners of the Southwest. They have 4 clinics, and they are based in Durango. Also, we are working with Rose Mamas Circle and Rose Babies Parent Education based out of Rose Hospital to provide First Step information to their new babies.

Mile High United Way: We met with the Mile High United Way's Director of Community Impact to discuss areas where we could work together. We are exploring opportunities to present to parent groups from the United Way's Early Childhood Intervention Programs, which serve more than 700 families, as well as distribution of CollegeInvest information through the United Way Tax Assistance Program, which has 50 tax locations across Colorado serving clients in 20 different languages.

Emergency Family Assistance Program in Boulder: EFAA offers a food bank, housing assistance, and resources for children, youth, and family. They have a new Economic Empowerment program that aims to increase asset-building opportunities for families by boosting their financial knowledge and providing access to safe financial resources and products. They hope to have CollegeInvest be involved with financial literacy classes in the near future.

The Ambassador Foundation: We are working with them to provide opportunities for their families to participate in First Step. Many of the families have immigrated from other countries and they are navigating their way through moving to a new country. They also work closely with the African Community Center, and we are planning on presenting to both organizations about First Step opportunities.

Colorado Department of Human Services: We also presented on First Step to the Division of Child Welfare, Office of Children, Youth & Families and their Child Welfare subcommittee. We provided information and First Step flyers. We were then connected to The Adoption Program and Interstate Compact on Adoption and Medical Assistance where they oversee Colorado adoptions, and we provided First Step resources in both English and Spanish to their case managers. Currently, we are designing a flyer that specifically talks about adoptions and the First Step Program.

Dolly Parton's Imagination Library: We are entering into a partnership with Dolly Parton's Imagination Library to promote First Step to their 70,000 families with children ages 0-5 years!

Ambassador Program for Moms: We will be beta-testing a new program to create Ambassadors who can help spread the word organically. These are mothers who are already participating in First Step and want to share their positive experiences to their own circle of friends and parents. Some tactics could be posts to private Facebook groups, Chamber of Moms, Moms Rising, Moms First, and other similar groups. The test will start in the Denver market and run from November – January. Following an analysis of the impact and ROI for the test, the program may be expanded to other geographic areas.

Roots Family Center: We presented at a group connection meeting for the Roots Family Center in the Westwood neighborhood of Denver. Roots provides programs and resources for mostly Spanish-speaking parents of infants and toddlers in southwest Denver.

Boulder Latino Chamber of Commerce: We were included in a panel discussion for the Boulder Latino Chamber of Commerce entitled Innovative Options in Higher Education: Discover Your Own Path. The event was virtual and in Spanish to maximize attendance. We spoke on how 529s factor into financial considerations and planning for children's future higher education, with a special emphasis on First Step and Matching Grant as options for younger children.

Catholic Charities: We are working with Catholic Charities and their Early Childhood Education Program in providing marketing materials they can share with families and educational teams. Also, we are doing presentations to their families/family service workers and family educators.

Primary Marketing Strategies

In addition to adding our full-time bilingual outreach person in late 2021 to target under-represented groups, CollegeInvest incorporated an extensive paid advertising campaign for the first time in October 2022. Using our in-state advertising agency and learnings from the last 10 years of successfully promoting CollegeInvest to Colorado families, we created new TV commercials and digital ads dedicated to First Step messaging. All materials were produced in both English and Spanish. This will be our third year using paid tactics to boost enrollment. About 60% of our First Step applications occur during the October – December period, which corresponds directly with our historical experience for CollegeInvest account openings and contributions. In the first year of the program, we tried direct mail campaigns which weren't effective at all.

Television

Television (including streaming, cable, and broadcast) continues to act as a primary delivery vehicle for the CollegeInvest and First Step messages. TV is still the most persuasive and influential medium available and offers the largest potential reach throughout most of the state. When schedules are in the market, new account activity picks up and contributions increase. We see a dramatic increase in visits to our website and in call volumes to our operations team and those of our plan managers. We also hear more comments from the general community that they're exposed to our messaging.

For the past five years, our media firm has contracted with a 3rd party vendor called Innovid (formerly known as TV Squared) to provide analytics and measurements for CollegeInvest's television campaigns. Innovid helps advertisers maximize the impact of advertising. Their platform provides detailed reporting and analytics on ad performance, helping us understand campaign effectiveness and optimize accordingly in real time.

Website/Landing Page

The CollegeInvest website is the biggest influencer in converting a Prospect into an Account Owner, particularly among our tech savvy Millennial parents. So much so that all our creative messaging to Prospects directs them to our website for more information and easy enrollment. Year over year, since launch, the general benchmarks for determining website visit quality have seen very substantial improvements: new viewer visits to the site, time spent on the site in general, and time spent with the First Step, Our Savings Plans, and Enroll sections of the site.

A <u>First Step specific landing page</u> on the CollegeInvest website was created to focus the messaging and encourage First Step enrollments for children born or adopted on or after January 1, 2020. The landing page includes an explainer video and additional content to make it easy for parents to understand the importance of First Step, the one-time \$118 gift contribution and how the enrollment process works.

The landing page also encourages users who may not be ready to apply to provide their email addresses to receive reminders and more information. Visitors who provide their email addresses will receive automated follow-up messages to inform and encourage participation. One of the automated emails includes a <u>video</u> <u>message from Governor Polis</u> encouraging families to start saving for college. This is in addition to the promotional videos that were produced for the program's launch featuring <u>Governor Polis</u>, <u>Treasurer Dave</u> <u>Young</u>, <u>Representative Leslie Herod</u> and <u>DHE Executive Director Angie Paccione</u>. These videos, as well as all of the TV advertisements, are online and can also be viewed at CollegeInvest's <u>YouTube page</u>.

We continually make updates to the content of the website and made additional changes in early 2025 to reflect updates in the recent First Step legislation.

Additional Creative for 2024

For 2024, we developed additional creative assets to support First Step. The new campaign materials will help increase awareness of First Step and promote the \$118 award. In addition to the original TV spot, we have created two new spots (:30s and :15s versions of each in English and Spanish) and out-of-home with high impact messaging on both traditional billboards and digital billboards, followed by geo-fenced mobile ads.

- New videos:
 - O Bundle of Joy (English): https://www.youtube.com/watch?v=v8JTmuQrtp0
 - O Bundle of Joy (Spanish): https://www.youtube.com/watch?v=PGb4hTvB1Xs
 - O Reasons (English): https://www.youtube.com/watch?v=5ysPtJ-7IIo
 - O Reasons (Spanish): https://www.youtube.com/watch?v=A-bryufoRJI
- Billboards:



0



0

Media Objectives for 2024

Based on the massive results we saw for new account applications in both 2022 and 2023, we had another dedicated effort for 2024. This complements the General Market campaign for CollegeInvest. The campaign ran from October 2024 – December 2024 with the main goal being to generate new accounts. A mix of broad reaching awareness media ran in conjunction with hyper-targeted tactics to push new parents down the conversion funnel and encourage them to open a First Step account. The First Step campaign began at the peak of the 2024 Political Window, which ran 9/7 - 11/5. An alternative mix of media was recommended to reach our target audience where they are heavily consuming media.

- A heavy mix of Connected TV was recommended to generate awareness and hyper-target the new parent audience of Adults 25-44 with kids under three years old.
- A mix of digital tactics and social media was layered to home in on the niche target audience and drive them directly to the CollegeInvest First Step page to learn more and sign up.
- High impact billboards (digital and static, as well as English and Spanish) were placed around Denver as an efficient, broad-reaching mass tactic that breaks through the clutter in the political window, with follow-up geo-fenced mobile ads.

Media Tactics for 2024 Broadcast TV

General Market and Hispanic TV were purchased in the Denver and Colorado Springs DMAs to provide broad geographic coverage of the state. The buy was targeted to Adults 25-44 demographic to ensure we were reaching parents with young children. A mix of :15s and :30s spots ran across all stations and within programs that rank high for the young parent audience. Innovid (previously known as TVSquared) was again used to help track website attribution back to the First Step TV campaign.

Connected TV

A targeted connected TV campaign began in October and ran in conjunction with the Broadcast TV schedules to build message reach and frequency. Behavioral, contextual, and third-party data were layered in to create a custom audience reaching parents and Adults 25-44. Spots ran programmatically and on top streaming family-focused platforms like Disney+.

Hispanic Media

Hispanic audiences continue to be a priority target for First Step. A mix of tactics was implemented to reach this target audience via different touchpoints with Spanish Language creative. Hispanic Broadcast TV ran in the Denver and Colorado Springs DMAs to provide broadcast statewide coverage. Digital and Streaming Video ads targeted to Spanish Language sites and programs were included to hyper-target Hispanic audiences online. YouTube was also included, along with a Hispanic focused Facebook campaign, meeting the target audience on their top two most-used platforms.

One of the benefits of TV advertising is its ability to communicate with a very large audience that crosses audiences of all socio-economic levels. This is true of sports programming like NFL games (especially the Denver Broncos). Approximately 70% of Hispanic audiences identify themselves as NFL fans. We continue to explore additional TV programming that targets the Hispanic market. Several years ago, we added Cable Television to the media mix. Cable penetration in Denver is strong, reaching 47% of Hispanic households. Cable networks with large Hispanic viewership includes ESPN, Fox, Discovery Channel, Comedy Central, Animal Planet and others.

Digital Marketing

A multi-faceted digital campaign was included to drive people directly to <u>www.coloradofirststep.org</u>. All digital was targeted to Adults 25-44 utilizing online and offline behaviors to determine new parents. Pre-Roll served as an awareness driving tactic to help educate the target audience. Display online is a lower funnel tactic to help drive clicks to the website. YouTube was layered in to reach parents who are co-viewing programs with their children. Geo-fenced mobile was a layer of hyper-targeted media to reach parents where they are spending time with their kids. Digital fences were placed around family-friendly points of interest (Denver Zoo, Children's Museum, Aquarium, etc.) and then ads were served to devices seen within those locations.

Eblasts

A hyper-targeted eblast approach was incorporated again to help push people down the funnel. A high conversion, multi-touch tactic was targeted via many different qualifiers to reach the new parent audience. 250k eblasts were sent to Adults 25-44 with kids 0-3 in the household. One week after the first deployment, a Google display campaign retargeted people who were delivered the eblast. A second deployment was sent to those who opened the original email to help push them down the funnel, followed by another round of display ads.

Social Media

Snapchat has proven very successful at engaging young parents during the FY23 and FY24 General Market campaigns. Static and video ads ran in the Denver DMA to target niche parent interest groups:

- Demo: Parents, Parents with kids in households under nine, Moms, Parents born 1980-1998
- Lifestyle: Parents & Family Focused

Out-of-Home

Based on Media Audit data, a research tool that shows media consumption habits of Denver residents, young parents are heavily exposed to OOH, traveling 200+ miles per week. Given that broadcast TV was not recommended until after the political window, high impact billboards were placed throughout Denver were recommended as an efficient tactic to generate awareness and reach throughout the market. A mobile retargeting campaign was put into place to track the effectiveness of the billboards. Digital geo-fences were placed around all boards and any devices that drive or walk within that fence were served a display or video ad.

Consumer Research / Usability Study

It is critical to conduct Consumer Research on a regular basis to help guide and refine our marketing and messaging strategies. It helps track the hurdles and motivators to saving for college, the familiarity of CollegeInvest, and influence our future product mix – as trends emerge. Using Corona Insights, an industry expert, CollegeInvest conducted consumer research with account owners in June 2023. When asked about how the First Step program played a role in their decision to open a CollegeInvest account, 74% said it was important. Among households earning less than \$100k, the number jumped to 90%. We will evaluate and meet customer needs and expectations. We will assess and provide a diverse product mix to be inclusive to all Coloradans, and continuously assess 529 industry trends in fees, product mix and services.

In March 2024, we used SurveyMonkey to measure satisfaction with the First Step program and its online application process. We sent the survey out to over 10,000 awardees and received a strong response, with 1,171 completing the survey. On a scale of 1 to 10, we received an average score of 9.6 for overall

satisfaction with the program. The vast majority also felt the online application process to open a CollegeInvest account and claim the initial award was great, with scores of 9.4 and 9.3, respectively.

We recently finished a consumer research project with Corona Insights to see if there are any ways we can improve the online enrollment process and website usability. Based on their preliminary findings, our Net Promotor Score (NPS) is 93 out of 100 – the highest they've ever seen. A full report on the survey findings is currently being created by Corona Insights which will include additional information regarding Account Owners satisfaction with the program as a whole, and with the signup process specifically. The report is expected in February and will be shared with the First Step Advisory Board and CollegeInvest Board.

Media Relations Strategies

We continue to augment our grassroots outreach and paid marketing tactics with traditional media relation strategies. We started in December 2019 with massive statewide media coverage for the launch. We continue to issue press releases and pitch stories when the First Step program hits new milestones. These now incorporate bilingual versions, too.

Governor Polis promoted First Step with a press release and media event on August 18, 2022:

"With Colorado Cash Back checks reaching mailboxes around the state, I wanted to highlight CollegeInvest as an exciting opportunity for parents of young children to double your \$750 or \$1500 and start saving for your child's higher education today. Coloradans with a child born or adopted after January 1st, 2020, can sign up now to get a free \$100 credit. Investing in our children's future is one of the best decisions we can make as parents, and the programs being offered will boost your child's college savings account," said Gov. Polis. "I am committed to saving people money and providing real relief to all Coloradans so that people can keep more money in their pockets or start saving more for future costs."

On August 24, 2022, DHE Executive Director Angie Paccione and CollegeInvest CEO Angela Baier were also interviewed on <u>9News to promote the program</u>.

On November 3, 2023, <u>CollegeInvest announced that its First Step program</u> had helped more than 10,000 families. Those parents and guardians opened CollegeInvest savings accounts which received a total of \$1 million placed directly into the accounts of babies born or adopted in Colorado since January 1, 2020.

The story received media coverage including a feature in the <u>Colorado Sun</u>. Governor Polis also promoted the massive success of the program with his own <u>press release</u> on November 16, 2023:

"It is never too early to start planning for your child's postsecondary education, and I am thrilled that more than 10,000 families have enrolled in the First Step savings program and received the free \$100 contribution from CollegeInvest. Right now, in addition to the first \$100, CollegeInvest will match dollar-for-dollar contributions up to \$2,500, bringing the total free contributions from CollegeInvest to \$2,600," said Governor Polis. "I am committed to supporting more Coloradans to achieve their higher education goals, and innovative programs like First Step are part of Colorado's commitment to hardworking families and individuals."

Last February, CollegeInvest announced that its <u>First Step program reached another goal</u> with 12,000 families receiving their initial award (more than \$1.2 million awards). We worked with the local ABC affiliate, KMGH-Denver 7, to get a prominent story about <u>Colorado offers free college savings accounts, with</u>

incentives to save (denver7.com).

On October 15, 2024, a press release was distributed announcing the milestone of more than 15,000 Colorado families saving for college with the First Step program with over \$1.6 million in start awards placed directly into the accounts of babies born or adopted in Colorado since January 1, 2020. We worked with the local CBS affiliated, KCNC-Channel 4 to get another story about the program: <u>CollegeInvest savings</u> <u>plan helps families save for higher education - CBS Colorado</u>.

Employer Team

The CollegeInvest Employer Team advances education savings by partnering with Colorado businesses to offer 529 plans as a voluntary employee benefit. Through these collaborations, we educate employees on 529 plans, detail CollegeInvest offerings, and guide them on opening an account. To date, we've partnered with over 800 companies statewide, significantly impacting families—particularly parents and grandparents who comprise most of our presentation attendees.

Central to our outreach is promoting the First Step program. In our presentations, we actively encourage employees to seize this opportunity, explaining the \$118 gift. To further rally participation, we offer a \$50 Kickstart Bonus for every new account opened. Together, these financial incentives provide compelling reasons for employees to start saving. We have promoted First Step at almost 700 meetings since the program was launched.

Through strategic promotion and messaging via direct mail, social media, and partnerships with industry associations, we showcase First Step as a compelling reason for HR professionals to include CollegeInvest in their benefit offerings.

Sales Team

The CollegeInvest Sales team is tasked with meeting and educating the financial professionals who work with Coloradans about how 529 plans work, including CPAs and Financial Advisors. In fiscal year 2024, we met with 1,977 advisors, the prior year 2,644 advisors.

Since its creation First Step has been one of our leading talking points at all our meetings, as it is incredibly well received, and many advisors still are not aware of it. It gains immediate interest as this group works with families who have children, and all their clients are worried about the cost of higher education. This allows advisors to bring in families who are having a hard time finding the funds to start saving and presents a great talking point for families that have enlisted grandparents who are helping them save for this goal, a true multigenerational approach.

Additionally, the Sales team does outreach to advisors who service small businesses. In this capacity we have assisted 178 small businesses to add 529 plans as a company benefit since 2019. One of the primary functions we serve in this arena is to provide 529 education to the companies' employees, where once again First Step is one of the first things we talk about, and one of the prime motivators for the employees to open a new 529 account.

APPENDIX

List of 2024 Grantees:

Boulder Valley School District Alicia Sanchez Elementary School Aspen Creek K-8 School Bear Creek Elementary School Birch Elementary School **Boulder Community School of Integrated Studies** Coal Creek Elementary School Columbine Elementary School Community Montessori School Creekside Elementary School Crest View Elementary School Douglass Elementary School **Eisenhower Elementary School** Eldorado PK-8 School Emerald Elementary School Escuela Bilingüe Pioneer/Pioneer Bilingual Elementary School Fireside Elementary School Flatirons Elementary School Foothill Elementary School Gold Hill Elementary School Heatherwood Elementary School High Peaks Elementary School Horizons K-8 Alternative Charter School Jamestown Elementary School Kohl Elementary School Lafayette Elementary School Louisville Elementary School Meadowlark K-8 School Mesa Elementary School Monarch K-8 School Nederland Elementary School Peak to Peak Charter Elementary School Ryan Elementary School Superior Elementary School University Hill Elementary School Whittier International Elementary School

Colorado Early Childhood Network (CEEN)

CEEN 23rd Ave Head Start

CEEN Billie Martinez Head Start CEEN Centennial Head Start CEEN Dos Rios Head Start CEEN Jefferson Early Head Start CEEN John Evans Head Start CEEN Keith McNeill Early Head Start CEEN La Salle Head Start CEEN Madison Head Start CEEN Milliken Head Start CEEN Plaza Del Milagro Head Start CEEN Steve Norgren Early Head Start

CPCD Head Start Network – Colorado Springs

CPCD Bricker Elementary **CPCD** Chamberlain Elementary **CPCD** Giberson Elementary CPCD Head Start Academy Preschool **CPCD Head Start Carver Elementary** CPCD Head Start Evans Elementary **CPCD Head Start Fort Carson Center CPCD Head Start Grant Elementary CPCD Head Start Hunt Center** CPCD Head Start Monroe Elementary CPCD Head Start Queen Palmer Elementary **CPCD Head Start Tatum Center** CPCD Head Start Twain Elementary CPCD Head Start Valley Hi **CPCD Monterrey Elementary CPCD Pikes Peak Elementary CPCD Stratton Meadows Elementary CPCD** Wasson Center **CPCD** Wilson Elementary

Denver Public Libraries

Athmar Park Branch Library Bear Valley Branch Library Bob Ragland Branch Library Central Library Decker Branch Library Eugene Field Branch Library Ford-Warren Branch Library Green Valley Ranch Branch Library Hadley Branch Library

Hampden Branch Library John "Thunderbird Man" Emhoolah, Jr. Branch Library Montbello Branch Library Park Hill Branch Library Pauline Robinson Branch Library Rodolfo "Corky" Gonzales Branch Library Ross-Barnum Branch Library Ross-Broadway Branch Library Ross-Cherry Creek Branch Library Ross-University Hills Branch Library Sam Gary Branch Library Schlessman Family Branch Library Smiley Branch Library Valdez-Perry Branch Library Virginia Village Branch Library Westwood Branch Library Woodbury Branch Library

Eagle County School District

Avon Elementary School Battle Mountain Early College High School Battle Mountain High School Berry Creek Middle School Brush Creek Elementary School Eagle County Charter Academy Eagle Valley Elementary School Eagle Valley High School Eagle Valley Middle School Edwards Elementary School Gypsum Creek Middle School Gypsum Elementary School Homestake Peak School Red Canyon High School Red Hill Elementary School Red Sandstone Elementary School Vail Ski and Snowboard Academy (VSSA) World Academy Elementary School World Academy High School World Academy Middle School

Greeley District 6

ABC East (Greeley) Brentwood Middle School (Greeley) Centennial Elementary (Evans) Chappellow K-8 Arts Magnet School (Evans) District 6 Early Childhood Preschool, Aims Campus (Greeley) Dos Rios Elementary (Evans) Early Childhood University (Greeley) Franklin Middle School (Greeley) Fred Tjardes School of Innovation (Greeley) Frontier Academy (Greeley, K-5, 6–12) Heath Middle School (Greeley) Heiman Elementary (Evans) Jackson Elementary (Greeley) James Madison STEAM Academy (Greeley) Maplewood Elementary (Greeley) Martinez Elementary (Greeley) Meeker Elementary School (Greeley) Monfort Elementary School (Greeley) Prairie Heights Middle School (Greeley) S. Christa McAuliffe S.T.E.M. Academy (Greeley) Salida Del Sol Academy (Greeley, K-8) Scott Elementary (Greeley) Shawsheen Elementary (Greeley) Tointon Academy of Pre-Engineering (Greeley) Union Colony Elementary (Greeley, K-5) Union Colony Preparatory (Greeley, 6–12) University Schools (Greeley, K-5, 6–8, 9–12) West Ridge Academy (Greeley, K-8) Winograd K-8 (Greeley)

St. Vrain Valley School District

Altona Middle School Aspen Ridge Preparatory School (K–8) Carbon Valley Academy (K–8, expanding to K–12) Coal Ridge Middle School Erie High School Erie Middle School Flagstaff Academy (K–8) Frederick High School Imagine Charter School at Firestone (K–8) Longs Peak Middle School Lyons Middle/Senior High School Lyons Middle/Senior High School Mead High School[4][5][6][7]

Mead Middle School Niwot High School Northridge Elementary School Prairie Ridge Elementary School Red Hawk Elementary School Rocky Mountain Elementary School Sanborn Elementary School Silver Creek High School Skyline High School Soaring Heights PK-8 St Vrain Community Montessori School (pre K–8) Sunset Middle School Thunder Valley K-8 Timberline PK-8 Trail Ridge Middle School Twin Peaks Charter Academy (K–12) Westview Middle School

Other

"I Have A Dream" Foundation of Boulder County Adams County Human Services Department Alliance for Kids of El Paso County Altura Boys and Girls Club Altura Elementary Amistad **APS Early Beginnings** Baby Bear Hugs Barney Ford Elementary School Beach Court Boys & Girls Club Boston Boys & Girls Club **Boulder Latino Chamber of Commerce** Boys and Girls Club Johnson Elementary Cafecito Catholic Charities Denver Catholic Charities of Southern Colorado Catholic Charities Pueblo **Child Welfare Policy Committee** Children First at Pueblo Community College Cole Boys & Girls Club **Colorado Department of Community Partnerships** Colorado Department of Early Childhood Colorado Department of Public Health and Environment Cope Boys and Girls Club

Council for a Strong America Colorado Crawford Boys and Girls Club CSLA Boys and Girls Club Denver Broncos Boys & Girls Club **Denver Parks and Recreation Denver Preschool Program DPS Southeast Community Hub Eagle County School District** Early Childhood Council of Alamosa County Early Childhood Council of Bent County Early Childhood Council of Chaffee County Early Childhood Council of Cheyenne County Early Childhood Council of Clear Creek County Early Childhood Council of Conejos County Early Childhood Council of Costilla County Early Childhood Council of Crawford County Early Childhood Council of Delta County Early Childhood Council of Eagle County Early Childhood Council of Elbert County Early Childhood Council of Garfield County Early Childhood Council of Gilpin County Early Childhood Council of Grand County Early Childhood Council of Huerfano County Early Childhood Council of Jackson County Early Childhood Council of Jefferson County Early Childhood Council of Kiowa County Early Childhood Council of Kit Carson County Early Childhood Council of La Plata County Early Childhood Council of Larimer County Early Childhood Council of Las Animas County Early Childhood Council of Lincoln County Early Childhood Council of Logan County Early Childhood Council of Mesa County Early Childhood Council of Mineral County Early Childhood Council of Moffat County Early Childhood Council of Montrose County Early Childhood Council of Otero County Early Childhood Council of Ouray County Early Childhood Council of Park County Early Childhood Council of Phillips County Early Childhood Council of Pitkin County Early Childhood Council of Rio Blanco County Early Childhood Council of Rio Grande County

Early Childhood Council of Saguache County Early Childhood Council of San Juan County Early Childhood Council of San Miguel County Early Childhood Council of Sedgewick County Early Childhood Council of Summit County Early Childhood Council of Teller County Early Childhood Council of Washington County Early Childhood Council of Yuma County Early Childhood Options **Emergency Family Assistance Association of Boulder** Escalante Biggs Early Childhood Center **EVICS Family Resource Center** Family Development Center Family Literacy Program D11 Colorado Springs Family Resource Center 27J Schools Family Resource Center Sterling First Impressions of Routt County Focus Points Family Resource Center Foothills Elementary Foster Dual Language Pre-K8 School Fulton Academy of Excellence **Garry Foundation** Goldrick Elementary School Green Valley Ranch Boys & Girls Club Green Valley Ranch Elementary **Growing Home** Head Start Collaboration Director Healthier Colorado Hilltop Family Resource Center House of Neighborly Service Interstate Compact on Adoption and Medical Assistance Invest in Children Jeffco HIPPY and PAT Jefferson County Boys & Girls Club Jefferson County Public Health Department-Nurse Collaboration Program and Family Connect Johnson Boys and Girls Club Laredo Boys and Girls Club Laredo Elementary School Lasley Elementary **Merage Foundations** Mi Casa Mile High Early Learning Mile High United Way

Montview Boys and Girls Club National Endowment for Financial Education Northwest Colorado Health Nurse Family Partnership – Pueblo Nurse Support Program Adams County Owen Boys and Girls Club Paris Boys and Girls Club Pascal LeDoux Early Childhood Center Peak Expeditionary **Pueblo Higher Education Foundation** Pueblo Latino Chamber of Commerce RESCHOOL RISE **Roaring Fork School District Roots Family Center** Sandra Todd Williams Early Childhood Center Shopneck Boys & Girls Club St. Vrain Educational Foundation Suncor Boys & Girls Club Swanson Elementary The Ambassador Foundation The Cornerstone Family Center United Way of Weld County Valley Settlement Valverde Elementary School Vickers Boys & Girls Club Virginia Boys and Girls Club Westminster Boys & Girls Club Wild Plum Family Resource Center